

# Competent Person in the Workplace - Training Provider - FAQs



## ① Where/How can learners complete the qualification?

SFJ Awards are working with the National Counter Terrorism Security Office (NaCTSO) – a specialist unit within Counter Terrorism Policing – to develop and launch a Level 3 qualification. Once the course is released, learners will be able to enrol to take the qualification via one of SFJ Awards approved centres. The only qualification endorsed by NaCTSO, containing authoritative advice the UK's national body for Counter-Terrorism Security. Approved centres can be found in our centre directory. Alternatively, contact SFJ Awards directly for details of approved centres.

## ② Why should learners complete the SFJ Awards/NaCTSO qualification over other training?

This is the only qualification designed and developed in collaboration with and endorsed by the National Counter Terrorism Security Office (NaCTSO). Registration fees include access to high-quality course materials, trainer guidance, learner manuals, and assessments .

## ③ Should I consider qualifications currently on the market?

We would strongly advise against use of other products that are advertised as offering compliance with the Terrorism (Protection of Premises) Act 2025. Only the SFJ Awards qualification has the endorsement of the National Counter Terrorism Security Office (NaCTSO).

## ④ When will learners receive their certificate?

Once the learner completes their qualification, the approved centre/employer requests a certificate. An e-Certificate is issued first, followed by a printed copy, sent directly to the centre/employer.



Any further questions please contact us at: [info@sfjawards.com](mailto:info@sfjawards.com)