

A woman with long brown hair in a ponytail, wearing a black headset with a microphone, is shown in profile, looking towards the right. She is in a call center environment with computer monitors and yellow office chairs visible in the background.

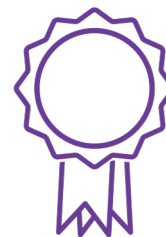
Custom Certification Service

Trusted and assured certification for your
unique learning experience

What is the custom certification service?

At SFJ Awards we understand that regulated qualifications may not always meet your requirements, but you may need some validation or external quality assurance to define good practice and demonstrate the quality of your products and services.

Our tailored Custom Certification Service allows you to deliver your products and services whilst gaining formal recognition from a sector specialist who can validate, quality assure and certificate the services you provide.



A unique, and quality assured solution to certificate an individual or organisation who has completed a structured programme and demonstrated the specified quality assured outcomes.

What does Certification mean for you?

- enables flexible learning programmes to be created and recognised which are tailored to the needs of an employer, organisation, or group
- provides confidence and trust that learners have met the defined learning outcomes for a learning programme
- values specialist and short programmes for which there may be no other form of recognition available
- supporting organisations and groups to develop accredited services to benefit local employer or customer needs
- provides greater flexibility for assessment than existing regulated schemes
- provides appropriate levels of Quality Assurance to ensure the consistency, fairness and robustness in the assessment process used

Working with learning and quality assurance specialists, organisations can develop and implement products and services that adhere to recognised Quality Assurance processes. We provide independent verification and certification for your programme.

A recognisable sign of quality assurance, ensures that the knowledge, skills and competence of staff who are ultimately serving the public and the wider community is upheld, giving you and your customers peace of mind.

Simple solutions to certify your programme

Our flexible packages are tailored to your requirements, acknowledging that every need is different, and one size does not fit all. We quality assure and certify a wide range of events, learning programmes and projects:



Certificate of Achievement



- Suitable where your learning and development programme is unique to your organisation and is of a standard that would enable it to meet regulated qualification requirements, however you wish it to remain uniquely offered by you, not available from any alternative learning provider.
- Recommended where stakeholder confidence in learner achievements will be enhanced by including independently applied, best practice external quality assurance procedures from a recognised and trusted awarding body.
- A custom-designed Certificate of Achievement is awarded to learners who are validated as having successfully completed your programme. Additional information about the Certificate of Achievement:
 - Only available to SFJ Awards approved centres
 - Clearly defined learning outcomes and assessment criteria
 - Reviewed by SFJ Awards' product development team and subject matter experts
 - Clearly defined assessment methodology (centre to provide sample assessment materials)
 - Requires structured internal quality assurance procedures
 - Externally quality assured by SFJ Awards before certification is released
 - Direct claims status can be applied by the External Quality Assurer (EQA) if they deem suitable.

Certificate of Completion



- Suitable for providers who want to have their unique learning and development programme certificated by a trusted third party.
- Recommended where stakeholder confidence in learner achievements will be enhanced through independent review of your programme and Internal Quality Assurance Processes.
- A custom-designed Certificate of Completion is awarded to learners who are validated as having successfully completed your programme.
- Additional information about the Certificate of Completion:
 - Only available to SFJ Awards approved centres
 - Clearly defined learning outcomes and assessment criteria
 - Reviewed by SFJ Awards' product development team and subject matter experts
 - Clearly defined assessment methodology (centre to provide sample assessment materials)
 - Requires structured internal quality assurance procedures
 - Annual quality checks by Product Development team and SFJ Awards EQA – programme will be reviewed with the centre and checks made on internal quality assurance processes
 - Certificates will be released without EQA verification.

Choosing the right type of certification

Our Custom Certification validates and assures your learning giving your learners peace of mind and a quality experience at the end of your programme. There are four levels to choose from to best suit the types of learning you provide, and your organisations' needs.

Our experts in quality assurance and certification will work with you to fully understand the best level of certification to validate your learning experience for the best outcome.



Certificate of Achievement



Certificate of Completion

Understanding the best level of certification for your needs

- Two levels based on an understanding of learning processes
- Each level is appropriate to your training process and programme
- Designed to certify a wide range of learning methods
- Certificates for learners for achievement, completion and attendance Industry recognised that learners will be able to take with them for life
- Tailored levels of Quality Assurance to ensure consistency, fairness and robustness of learning and assessment

How to apply and what to expect?



Our expert team offer a flexible approach to the certification of your learning and development programme or assessment process. We believe in working with you to ensure the service we provide fulfils your requirements so every certification is bespoke to you.

Whether it is adding value and portability to a CPD learning programme, giving extra confidence in the relevance and robustness of an in-house seminar or webinar or providing independent confirmation that an organisational assessment process has been conducted to the required quality standards, applying our Custom Certification enhances confidence and trust in the value of certification for your learners, employers and stakeholders.

We use our expertise to check and provide advice to assure you that the learning outcomes, assessment criteria and internal quality assurance processes you design are good quality and fit for purpose, depending on the level of certification you require.

Our Custom Certification reflects the differing levels of Quality Assurance needed to mitigate the levels of risk associated with the provision of certification.

The Certificate of Achievement provides a more robust quality assurance service to you and your learners.

Custom Certification is only available to existing SFJ Awards Centres. If you apply for Custom Certification and you are not a centre, you will also need to apply for centre approval.

Once we have assured your provision of learning, you will be awarded with Direct Claim Status for your programme. This allows you to add even more value to your earners as you can register them for their learning, assess their work with quality in mind, and submit claims to generate certification with our team.

Certificate of Completion confirms that you are a recognised provider of the SFJ Awards Custom Certification Service.



About us

SFJ Awards are the leading specialists in providing nationally recognised awarding and assessment services that enhance the effectiveness of the protective services workforce.

We are a nationally recognised and regulated awarding organisation, custom certification services provider, and an approved apprenticeship End-Point Assessment organisation (EPAO). We support employers and training providers to deliver world-class learning and development solutions predominantly across the policing, fire and rescue services, justice, security, local authority and healthcare sectors.

SFJ Awards was born out of Skills for Justice, the UK Sector Skills Council for Justice, as an independent entity. Supporting skills development is in our DNA.

Skills for Justice remains our sister organisation as part of The Workforce Development Trust group, a collective of skills focussed brands championing sustainable, empowered workforces.

Our vision

Improving lives through better skills and better jobs, delivering better services.

Our ambition

Our team of industry-leading professionals are on hand to offer you personalised support at every stage of delivery. We strive to offer the very best customer service and endeavour to be there whenever you might need us.

Get in touch with us today to see how we can help you build a workforce fit for today, and fit for tomorrow.



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Our Custom Certification Service is designed to recognise programmes which fall outside the SFJ Awards regulated qualification portfolio, however as a regulated Awarding Organisation, we are obligated to meet the Ofqual General Conditions of Recognition at all times. These learning products are regarded by Ofqual to be “unregulated” provision, referred to in Ofqual Condition B5.

