

FRS Quality Assurance Framework: What is it and how does it work?

For Skills, for Flexibility, for Jobs



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The plan for the session

What is the FRSQA Framework?

Framework Criteria

What to expect

How can Skills for Justice support?

Questions

FRS Quality Assurance Framework

Background

- National approach to Developmental Pay
- NJC (National Joint Council) + Fire Brigade Union + Fire & Rescue Services
- National Occupational Standards (NOS) = Rolemaps
- EQA'd against Code of Practice for Assessment of Competence in Relation to Pay
- Why SFJ Awards?
- Quality Assurance Framework (FRSQA)

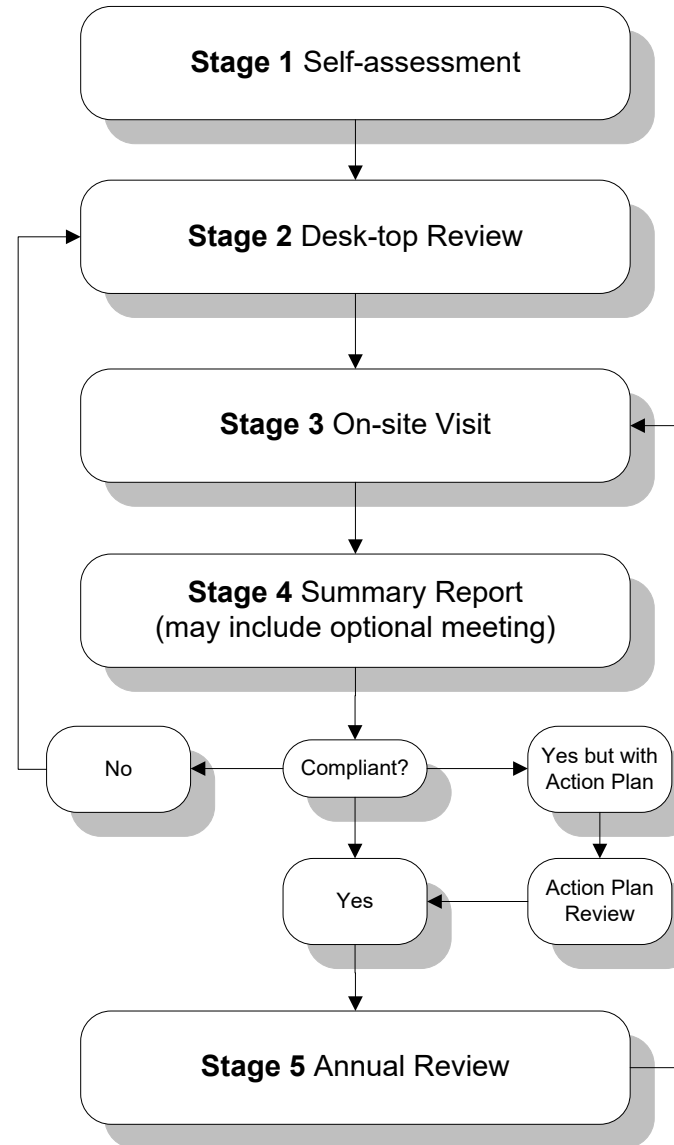
Development Rolemaps

Roles covered:

- Firefighter
- Crew Manager
- Watch Manager
- Firefighter (Control)
- Crew Manager (Control)
- Watch Manager (Control)
- Station Manager/ Station Manager (Control)
- Group Manager/ Group Manager (Control)
- Area Manager



FRSQA Framework Stages



Framework Criteria



Information Pack

FRS Quality Assurance Framework

Application Form

4 Framework Criteria

4.1 Resources

Criteria	Guidance
<p>4.1.1 The core content of development programmes must be mapped to the National Occupational Standards (NOS) and the Role Maps for the following roles</p> <ul style="list-style-type: none">(a) Firefighter(b) Crew Manager(c) Watch Manager(d) Firefighter (Control)(e) Crew Manager (Control)(f) Watch Manager (Control)(g) Station Manager/Station Manager (Control)(h) Group Manager/Group Manager (Control)(i) Area Manager	<p>Sector Skills Councils have developed National Occupational Standards (NOS) for their sectors through a rigorous consultation process to ensure they meet sectoral requirements and they are fit for purpose. It is good practice to use NOS when developing any development programme and the NJC Code of Practice for Assessment of Competence in Relation to Pay is based on the understanding that NOS are key to the successful assessment of competence.</p> <p>Whilst development programmes may include additional elements where NOS are not available, the Auditor will be looking for evidence that the core content of the development programme is mapped to the NOS within the Role Maps in the IPDS system.</p>
<p>4.1.2 The organisation must have the staff, resources and systems necessary to support the assessment of competence</p>	<p>Sufficient resources will be dependent upon several factors including the number of Learners on current and future development programmes, the location where the assessment will take place and the assessment methods to be used.</p>
<p>4.1.3 The roles, responsibilities, authorities and accountabilities of the assessment and verification teams across the organisation are clearly defined, allocated and understood</p>	<p>For assessment and verification activities to take place effectively time and time again, all staff involved in the assessment process must be clear on what is expected from them. They should clearly understand what authority they have to carry out their role and what they are accountable for.</p>

APPENDIX C

FIRE AND RESCUE SERVICES ROLEMAPS

NATIONAL JOINT COUNCIL FOR LOCAL AUTHORITY FIRE & RESCUE SERVICES

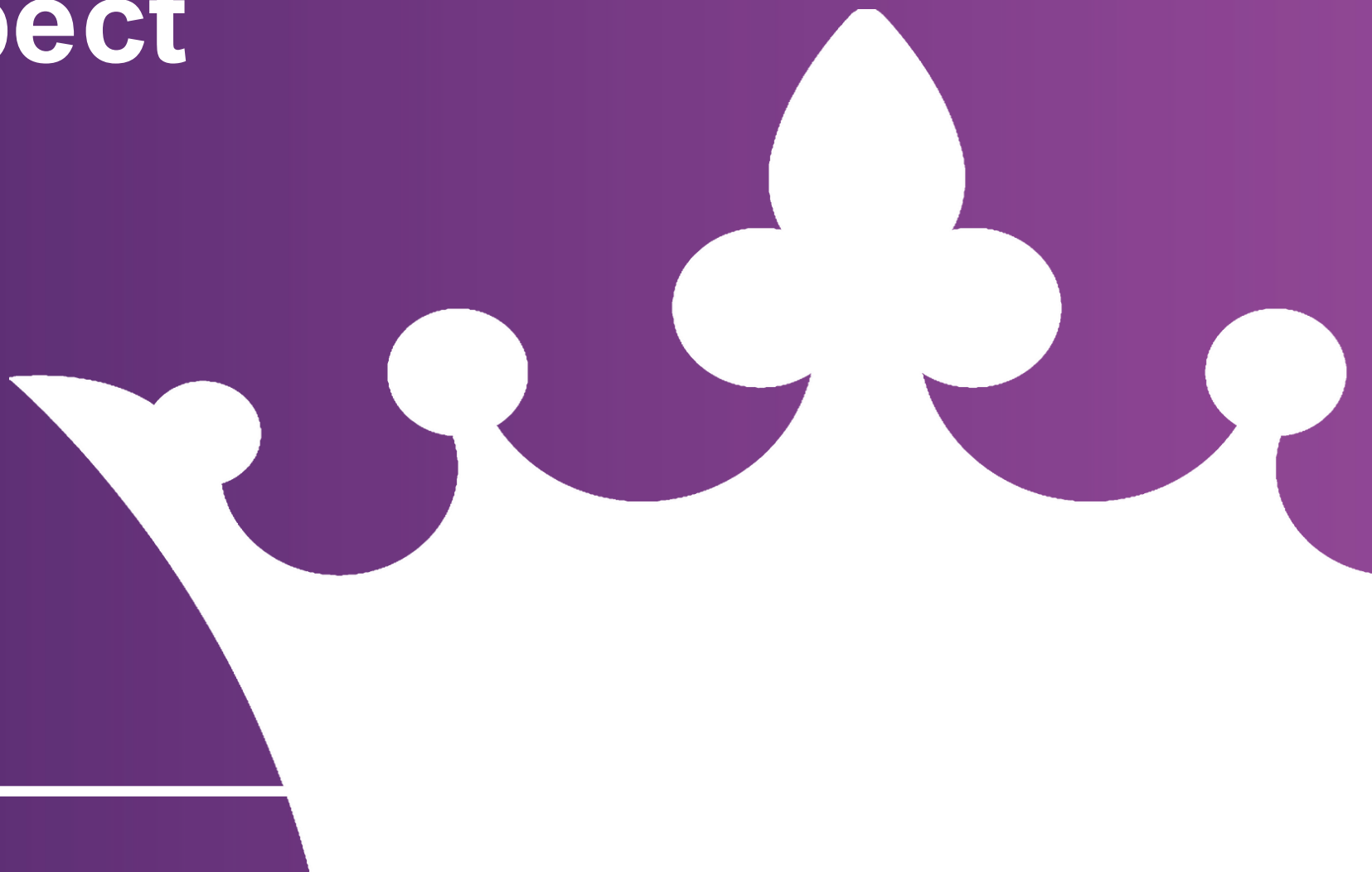
AUGUST 2005

Quality Assurance Framework Criteria



- **Resources** - evidence of CPD, staff resource plans, physical resources etc.
- **Policies and Procedures** - Appeals Policy, Malpractice Policy, Conflict of Interest Policy, fair assessment policies etc.
- **Learner Support** - Learner progress regularly monitored and reviewed etc.
- **Assessment** - robust assessment processes in place which, include the use of appropriate assessment methods etc.
- **Internal Verification** - assessment decisions regularly sampled, internal quality assurance procedures and activities clearly documented etc.
- **Review** – obtaining Learner feedback, making improvements etc.

What to expect



On-Site Visit



What to expect:

- **View processes in practice**
- **Interview a random sample of personnel in variety of roles** – Senior Managers, Assessors, Verifiers, L&D Practitioners, Learners, Staff Association Representatives
- **Request any supplementary evidence**
- **Identify areas of good practice and areas for development**
- **Cause minimal disruption to normal working day**
- **Be flexible in their approach**
- **Ensure policies and procedures are embedded within the FRS**
- **Act with integrity and confidentiality**

Outcome



Summary Report :

- The review process – number of people interviewed and their job roles
- Where FRS meets / does not meet the criteria
- Areas of strength and good practice / areas for development

Results:

- The FRS fully meets the FRSQA Framework/Code of Practice for Assessment in Relation to Pay
- The FRS meets the FRSQA Framework/Code of Practice for Assessment in Relation to Pay but with areas for improvement
- The FRS does not meet the FRSQA Framework/Code of Practice for Assessment in Relation to Pay with significant areas for improvement

How Skills for Justice can support



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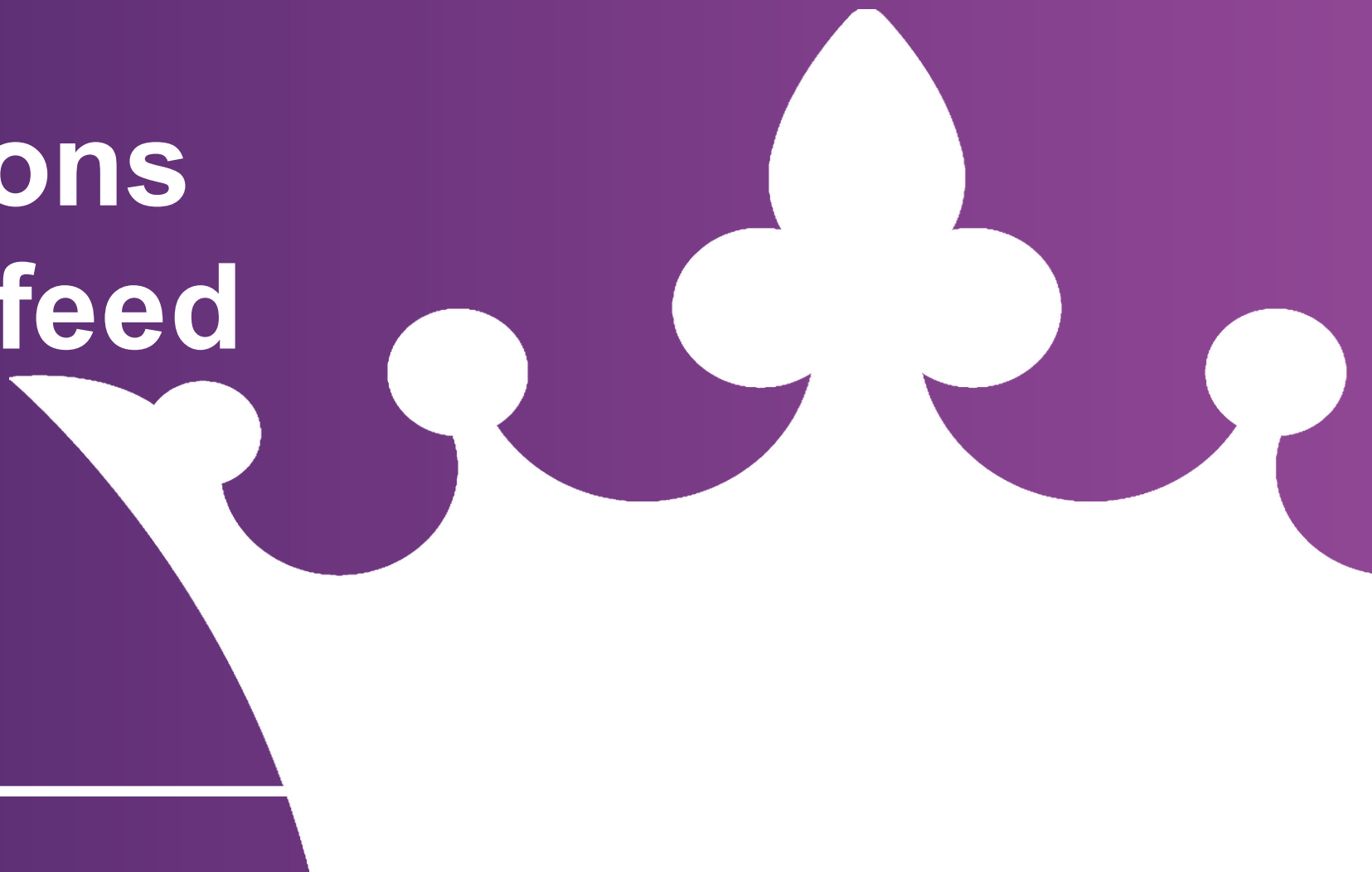
[Skillsforjustice.org.uk/
sectors/fire-rescue](https://skillsforjustice.org.uk/sectors/fire-rescue)

How Skills for Justice can support



Available on event recording

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your questions
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See you next time!

Want to know more... ?
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