

# Police Community Support Officer End-Point Assessment

The purpose of this occupation is to be the visible and uniformed presence of the police service in the community, fostering and promoting relationships across communities. A PCSO will usually operate in a distinct physical community area, attend community and neighbourhood meetings, liaise with schools and support people to address issues, problems and concerns which may or may not be crime or incident related.

## Towards End-Point Assessment

### On-Programme Training

Minimum on-programme duration as stated in the standard. In all cases this will be no less than 366 days but may be longer. Training off and on the job.

### Gateway requirements:

Level 2 English and maths  
Level 4 PCSO qualification  
Portfolio of evidence



Maximum Government Funding



Equivalent qualification level



Typical programme duration

## End-Point Assessment Methods

1

### Professional Discussion

60 minutes  
Based on portfolio of evidence

2

### Presentation

15-minute presentation plus 10 minutes of questioning  
Onsite or remote  
Presentation of a community-based problem-solving assignment plus question and answer

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**SFJ**  
AWARDS

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## Our End-Point Assessment Service

At SFJ Awards we pride ourselves on being customer and apprentice focused. This approach, combined with our sector expertise and assessment experience, ensures that employers and training providers are fully supported throughout the End-Point Assessment process by a dedicated End-Point Assessment services team.

Our offer includes:



A dedicated EPA contact at SFJ Awards who will support the end-to-end process from registration through to certification.



Ongoing guidance pre-EPA which includes unlimited support sessions and guidance materials for relevant staff delivered by SFJ Awards assessment and subject matter experts and including an onsite visit.



Guidance materials including mock tests, practice tasks and document templates and access to an e-portal which enables you to track your apprentices through the process.



Assessment and grading decisions carried out by independent assessors who are occupationally competent and experienced in EPA.

For more information visit <https://www.instituteforapprenticeships.org/apprenticeship-standards/police-community-support-officer-v1-0> or call SFJ Awards