

End-Point Assessment Police Community Support Officer



Typical government
funding band



Equivalent
qualification level



Typical programme
duration

Police Community Support Officers (PCSOs) are community-based. The role is very distinct from Police Constables, who are bestowed with PCSO-specific powers to enable them to perform their duties. Working under the overall direction of line managers and Police Constables colleagues, PCSOs are expected to act independently and autonomously. The primary function of the PCSO is to be the visible and uniformed presence of the service in the community, fostering and promoting positive relationships, regularly attend community and neighbourhood meetings, liaising with schools and other inter-community partnership working. The role includes gathering relevant information and intelligence from the community to help steer ongoing and future policing investigations.

The Apprenticeship Journey

On-Programme Training

The on-programme training is the learning phase for the apprentice to pick up the skills, knowledge and behaviours set in the standard. During the on-programme training the apprentice will need to:

- Prepare for EPA through Learning Assessments
- Achieve a Level 2 English and maths qualification (if not already achieved)
- Collate valid evidence for inclusion in the Operational Competence Portfolio (OCP)

Gateway Requirements

Judgement of whether the Apprentice is ready for the EPA is taken by the employer (with guidance from the Apprentice and Training Provider). Apprentices should not be put forward for EPA until they are ready and have achieved the following:

- A pass in Level 2 English and maths
- OCP portfolio complete evidencing that they have met the requirements of the standard
- Mandatory qualification achieved (Level 4 PCSO qualification)

Police Community Support Officer

End-point assessment methods

The Police Community Support Officer EPA has 2 methods of assessment: professional discussion and presentation of community-based problem solving assignment.

SFJ Awards will ensure the appropriate allocation of the independent assessor (IA) is made and our internal quality assurance team will assure consistent quality of assessment.

Professional Discussion

The professional discussion assessment component will be a structured discussion between you the IA and your employer.

The discussion will be based on your operational competence portfolio and will establish your understanding and application of the knowledge, skills and behaviours of the standard.

Presentation of Community-Based Problem-Solving Assignment

The 15-minute presentation will require you to describe a real situation, issue or concern from the community. Your presentation should explain about the information you gathered, your methodology, and finally give your conclusions, and suggest recommendations.

This is followed by a 10-minute question and answer session.

Our Offer

At SFJ Awards we pride ourselves on being customer focused, and this combined with our sector expertise and assessment experience, ensures that employers and training providers are fully supported through the End-Point Assessment process.

For each apprenticeship, standard materials will be available to all employers and training providers who have a contract with us to deliver End-Point Assessment. These include handbooks, guides, document templates, and where applicable, mock assessments and practice tests. Our online portal makes registering, tracking and booking assessments simple.

At SFJ Awards our ethos is to provide a high-quality service at a fair price.

SFJ Awards

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