

QUALIFICATION UPDATE

LEVEL 3 CERTIFICATE FOR CLOSE PROTECTION OPERATIVES IN THE PRIVATE SECURITY INDUSTRY

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Managing Director
SFJ Awards



Security Industry Authority

Who are SFJ Awards?



QUALITY



VALIDITY



RELIABILITY

Current qualifications in the security sector:

Level 3 Certificate For Working as a Close Protection Operative within the Private Security Industry

Level 2 Award for CCTV Operators (Public Space Surveillance) in the Private Security Industry

Level 2 Award for Door Supervisors in the Private Security Industry

Level 2 Award for Security Officers in the Private Security Industry

Level 2 Award for Door Supervisors in the Private Security Industry (Top Up)

Level 2 Award for Security Officers in the Private Security Industry (Top Up)

Level 3 Award for Deliverers of Physical Intervention Training in the Private Security Industry

Level 3 Award for Deliverers of Physical Intervention Training for Close Protection Operatives

Level 3 Award in the Delivery of Conflict Management Training

LEVEL 3 CERTIFICATE FOR CLOSE PROTECTION OPERATIVES IN THE PRIVATE SECURITY INDUSTRY

Updated Qualification Launching 1st April 2022

Deborah Hoggett

Product Development Officer
SFJ Awards

Shellane Clapham

Quality Manager
Security Industry Authority

Karimah Pedro

Development and Technical Manager
Security Industry Authority

Out of 5, How prepared do you feel for the launch of the new Level 3 Certificate for Close Protection Operatives?

POLL

1

Completely unprepared



5

Extremely prepared

**Why has the qualification been
re-developed?**

Setting the standard for qualifications



Research



Industry & stakeholder
Expert Working Group



Specs draft



First public
consultation



Amended
draft



Second public
consultation



Sign off



Unit development
with awarding organisations



Implement



Top-up
qualifications

Keeping the integration arrangement

Support for current integration arrangement (89%)

Public safety issue for Close Protection working as Door Supervisors

- Physical Intervention
- Crowds and queue management
- People in vulnerable situations
- Licensing Law

How do we manage the public safety risks?

To preserve integration arrangement, inclusion of additional content relevant to night time economy.

First Aid Requirements

First Aid at
Work

First
Person on
Scene

First
Response
Emergency
Care

**What are the key changes
to the qualification?**

Qualification Structure:

Current Qualification:

Level 3 Certificate for Working as a Close Protection Operative within the Private Security Industry

Unit Title	Level	TQT	GLH	SIA MCT
1. Working as a Close Protection Operative	3	56	56	56
2. Planning, Preparing and Supporting a Close Protection Operation	3	76	76	76
3. Conflict Management within the Private Security Industry	2	8	8	7.5
TOTAL		140	140	139.5

Minimum number of days: 12

Revised Qualification:

Level 3 Certificate for Close Protection Operatives in the Private Security Industry

Unit Title	Level	TQT	GLH*	SIA MCT
1. Principles of Working as a Close Protection Operative in the Private Security Industry	3	75	68	68
2. Working as a Close Protection Operative in the Private Security Industry	3	94	70	70
3. Application of Conflict Management in the Private Security Industry	2	13	11	11
4. Principles of Terror Threat Awareness in the Private Security Industry	2	3	2**	2**
5. Principles of Working as a Door Supervisor for Close Protection Operatives in the Private Security Industry	2	13	10	10
6. Application of Physical Intervention Skills for Close Protection Operatives Working in the Private Security Industry	2	20	20	20
7. Application of Physical Intervention Skills in the Private Security Industry	2	17	13	13
TOTAL		235	194	194

*GLH – SIA total learning and assessment time

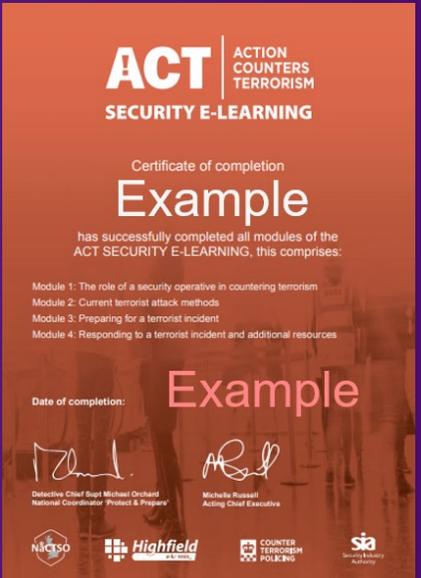
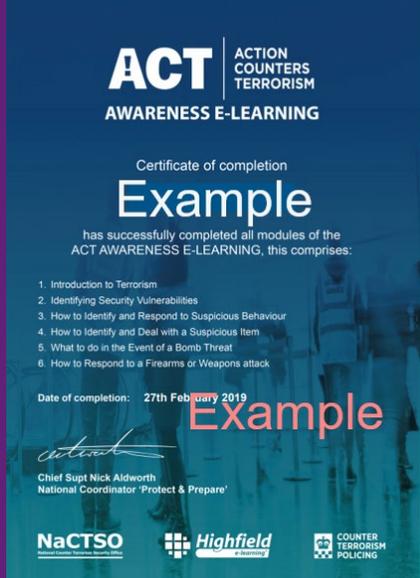
**20 minutes if eLearning is used

Minimum number of days: 18

Terror Threat E-Learning



Save your certificate!
Show them to your training provider



Learners can access the e-learning through your employer or by asking the SIA for an access code by sending an email to: CTcode@sia.gov.uk. You will receive instructions with a link to the course and the necessary PIN.

Unit 1: Principles of Working as a Close Protection Operative in the Private Security Industry

Learning Outcome

LO1 Understand the roles and responsibilities of a close protection operative

LO2 Understand current law and legislation within a close protection context

LO3 Understand the importance of threat and risk assessment

LO4 Understand the importance of threat and risk management

LO5 Understand personal and professional skills within a close protection environment

LO6 Understand the importance of teamwork within a close protection environment

LO7 Understand surveillance, anti-surveillance and counter-surveillance methods

LO8 Understand search procedures within a close protection operation for people, vehicles and buildings/ venues

LO9 Understand close protection foot drills

LO10 Understand venue security operations and requirements

LO11 Understand the importance of planning, route selection and additional licence considerations

LO12 Understand reconnaissance within a close protection environment

LO13 Understand the importance of operational planning

Unit 2: Working as a Close Protection Operative in the Private Security Industry

Learning Outcome

LO1 Be able to undertake a dynamic risk assessment

LO2 Be able to demonstrate use of surveillance, anti-surveillance and counter surveillance

LO3 Be able to search people, vehicles and venues

LO4 Be able to demonstrate close protection foot drills

LO5 Be able to demonstrate venue security skills

LO6 Be able to manage transport arrangements within a close protection environment

LO7 Be able to prepare and carry out a close protection assignment

LO8 Be able to deal with a range of incidents within a close protection environment

Unit 3: Application of Conflict Management in the Private Security Industry

Learning Outcome

LO1 Understand the principles of conflict management appropriate to the role

LO2 Understand how to recognise, assess and reduce risk in conflict situations

LO3 Understand the use of problem-solving techniques when resolving conflict

LO4 Be able to communicate to de-escalate conflict

Unit 4: Principles of Terror Threat Awareness in the Private Security Industry

Learning Outcome

LO1 Understand terror threats and the role of the security operative in the event of a threat

Unit 5: Principles of Working as a Door Supervisor for Close Protection Operatives in the Private Security Industry

Learning Outcome

LO1 Understand how to keep vulnerable people safe

LO2 Understand licensing law relevant to the role of a door supervisor

LO3 Understand queue management and venue capacity responsibilities relevant to a door supervisor

Unit 6: Application of Physical Intervention Skills for Close Protection Operatives in the Private Security Industry

Learning Outcome

LO1 Understand the requirements of providing clear and concise instructions to the principal and team members in emergency situations

LO2 Know how to respond to a change in operational conditions from Standard Operating Procedures (SOP) to Emergency Operating Procedures (EOP)

LO3 Know the responsibilities of the close protection team when there is an immediate physical threat to the principal

LO4 Understand the necessity for narrowing the concentric layers of protection when managing an immediate threat to the principal

LO5 Understand the implications of common and criminal law when using force on another person

LO6 Know the positive alternatives to using physical intervention skills in a close protection environment

LO7 Understand associated threats as a result of an attempted assault or unwarranted attention towards a principal

Continued...Unit 6: Application of Physical Intervention Skills for Close Protection Operatives in the Private Security Industry

Learning Outcome

LO8 Know how to apply physical intervention skills in a justifiable, ethical, and professional manner

LO9 Be able to use non-pain compliant soft skills to prevent harm to a principal

LO10 Be able to use defensive non-pain compliant skills to protect self from assault

LO11 Be able to use non-pain compliant methods of protecting the inner cordon

LO12 Be able to protect the principal from assault

LO13 Be able to communicate effectively to encourage de-escalation

Unit 7: Application of Physical Intervention Skills in the Private Security Industry

Learning Outcome

LO1 Understand physical interventions and the implications of their use

LO2 Understand the risks associated with using physical intervention

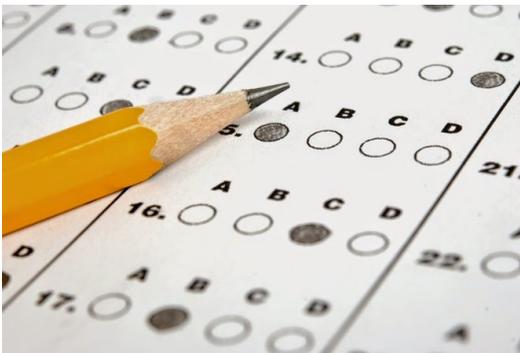
LO3 Understand how to reduce the risks associated with physical intervention

LO4 Be able to use physical skills to protect yourself and others

LO5 Be able to use non-pain compliant standing, holding and escorting techniques

Assessment

Multiple
Choice
Examination



Completion of
Learner
Workbook



Practical
Assessment /
Observation



Assessment

Unit Title	Level	Knowledge Assessment	Practical Assessment
Principles of Working as a Close Protection Operative in the Private Security Industry	3	Multiple Choice Question Exam Workbook	Portfolio/Practical Assessment
Working as a Close Protection Operative in the Private Security Industry	3	Workbook	Portfolio/Practical Assessment
Application of Conflict Management in the Private Security Industry	2	Multiple Choice Question Exam	Practical Scenario (externally set, internally assessed)
Principles of Terror Threat Awareness in the Private Security Industry	2	Multiple Choice Question Exam	N/A
Principles of Working as a Door Supervisor for Close Protection Operatives in the private security industry	2	Multiple Choice Question Exam	N/A
Application of Physical Intervention Skills for Close Protection Operatives in the Private Security Industry	2	Multiple Choice Question Exam Q&A	Practical Observation (externally set, internally assessed)
Application of Physical Intervention Skills in the Private Security Industry	2	Multiple Choice Question Exam Q&A	Practical Observation (externally set, internally assessed)

Virtual Learning

Unit Title	Virtual Learning									
Principles of Working as a Close Protection Operative in the Private Security Industry	This unit can be delivered by virtual learning, with the exception of AC12.5 which must be delivered face to face									
Working as a Close Protection Operative in the Private Security Industry	<p>The following must be delivered face to face:</p> <table border="0"> <tr> <td>AC1.3</td> <td>LO2 (all ACs)</td> <td>LO3 (all ACs)</td> </tr> <tr> <td>LO4 (all ACs)</td> <td>LO5 (all ACs)</td> <td>AC6.10, AC6.11</td> </tr> <tr> <td>LO7 (all ACs)</td> <td>AC8.1</td> <td></td> </tr> </table> <p>The remainder of the unit may be delivered by virtual learning</p>	AC1.3	LO2 (all ACs)	LO3 (all ACs)	LO4 (all ACs)	LO5 (all ACs)	AC6.10, AC6.11	LO7 (all ACs)	AC8.1	
AC1.3	LO2 (all ACs)	LO3 (all ACs)								
LO4 (all ACs)	LO5 (all ACs)	AC6.10, AC6.11								
LO7 (all ACs)	AC8.1									
Application of Conflict Management in the Private Security Industry	This unit can be delivered by virtual learning									
Principles of Terror Threat Awareness in the Private Security Industry	This unit can be delivered by virtual learning									
Principles of Working as a Door Supervisor for Close Protection Operatives in the Private Security Industry	<p>The following must be delivered face to face:</p> <p>AC4.4, AC4.5, AC4.6</p> <p>The remainder of the unit may be delivered by virtual learning</p>									
Application of Physical Intervention Skills for Close Protection Operatives in the Private Security Industry	LOs 8 – 13 must be delivered face to face .									
Application of Physical Intervention Skills in the Private Security Industry	<p>The following must be delivered face to face:</p> <table border="0"> <tr> <td>AC2.3</td> <td>AC3.2, AC3.5</td> <td>LO4 (all ACs)</td> </tr> <tr> <td>LO5 (all ACs)</td> <td></td> <td></td> </tr> </table>	AC2.3	AC3.2, AC3.5	LO4 (all ACs)	LO5 (all ACs)					
AC2.3	AC3.2, AC3.5	LO4 (all ACs)								
LO5 (all ACs)										

**What do I need to deliver this
qualification?**

Trainer/ Assessor Requirements

A Level 3 Award for
Deliverers of PI (DS)
+
A Level 3 Award for
Deliverers of PI (CP)

Approved Provider
Certificate to deliver PI
skills (CP + DS)
(updated annually)

A Level 3 Award in the
Delivery of Conflict
Management Training

A Level 3 Award in
Education and
Training or recognised
equivalent
qualification

Two years front-line
operational experience
in the last five years

40 hours CPD (Act + Act
Security)

Assessor/ IQA Requirements

Relevant Assessor Qualification/Units

Relevant Internal Quality Assurance
Qualification Units

**Assessors/IQAs have until 30 September 2022 to
achieve the required qualification.**

**Each centre must have access to at least 1 qualified
IQA by 20 September 2022.**

Physical Intervention Training

Trainer/ Assessor Requirements

Application of Physical Intervention Skills for Close Protection Operatives

Application of Physical Intervention Skills



Evidence of:

- Suitable Level 3 qualification in Conflict Management Training
- Level 3 Award for Deliverers of Physical Intervention Training for Close Protection Operatives
- Current certificate (updated annually) detailing the trainer is authorised to deliver the physical intervention skills

Evidence of:

- Suitable Level 3 qualification in Conflict Management Training
- Level 3 Award for Deliverers of Physical Intervention Training
- Current certificate (updated annually) detailing the trainer is authorised to deliver the physical intervention skills

Approved Organisations Offering Physical Intervention Skills 'Train the Trainer' Programmes

List of Approved Organisations Offering Physical Intervention Skills 'Train the Trainer' Programmes

Approved organisation	Programme title	Main point of contact
AMBA Training Ltd Unit 10, Menta Business Centre 21/27 Holland's Road Haverhill CB9 8PU T: 020 8429 1202 E: info@ambatraining.com W: www.ambatraining.com	<ul style="list-style-type: none"> AMBA Level 2 Award for Physical Intervention in the Private Security Industry AMBA Level 3 Award for Deliverers of Physical Intervention Training in the Private Security Industry 	Rashad Ali T: 020 8429 1202 E: info@ambatraining.com
Dynamis Enterprises Ltd 2 Exeter Close Ardwick Manchester M12 4AW T: 0161 2337007 W: www.dynamiseducation.co.uk	<ul style="list-style-type: none"> Level 2 Physical Intervention Skills for the Private Security Industry Level 3 Delivering Physical Intervention Skills for the Private Security Industry 	Joel Igenozza / Femi Alafiatayo T: 0161 2337007 M: 07877423630 (Joel) M: 07772951907 (Femi) E: jigenozza@dynamisenterprises.co.uk E: f.alafiatayo@dynamisenterprises.co.uk

[List of Approved Organisations Offering Physical Intervention Skills 'Train the Trainer' Programmes](#)
(publishing.service.gov.uk)

Centre Re-Approval

Evidence
Trainer/Assessor/IQA
Requirements

Evidence of Centre
Insurance for Physical
Intervention Training

Floorplan – room
dimensions and
photograph of Physical
Intervention Training
Rooms

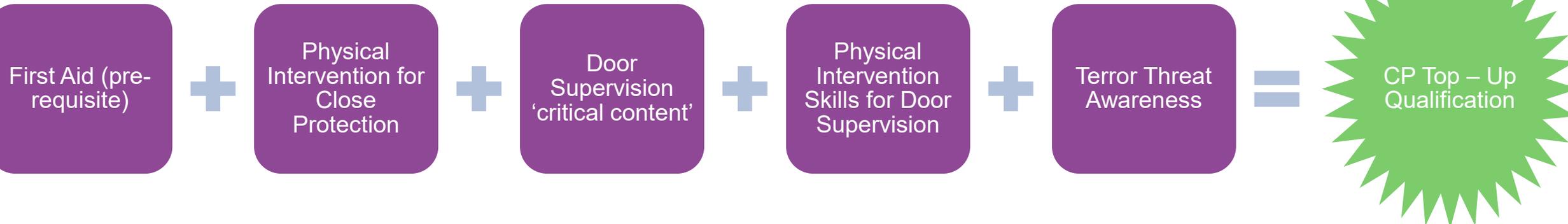
Form to be completed and evidence sent to
gateam@sfjawards.com

Able to deliver Level 3 Certificate for Close Protection Operatives in the
Private Security Industry – 1st April 2022



Top Up Training

Top Up



- Training available from July 22
- Top-up a requirement from October 2022
- Aim to give licence holders a choice to renew to DS

**Please put any
questions into the
Q&A feed**



See you next time!

Get in touch to find out how we can continue supporting you through qualifications.



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www.sfjawards.com